AT3 (AT3-BWR-BTP-LTEM-ATT) Cellular Asset Tracker Installation Guide

5830 Granite Parkway, Suite 1200 Plano, Texas 75024 | P: 972-546-3878 Option 2 | support@geoforce.com

Step 1: Select a Mounting Location

To ensure ideal performance:

- 1. Select a mounting location that provides the best sky view.
- Use a flat horizontal mounting position (facing skyward).
 Vertical mounting orientations are acceptable but make sure the topside with the LED facing upwards to the sky to optimize antenna position.
- 3. Mount on the flattest and hardest surface possible.
- 4. Select a mounting location isolating the AT3 from damage.
- Minimum mounting area required is Length 4.21inch (107mm), Width 2.52inch (64mm), Height 1.28inch (32.5mm)
- 6. Thoroughly clean the mounting area, especially for VHB mounting.
- Do NOT paint or cover the AT3. Doing so may cover the antennas and negatively affect product performance and battery life.



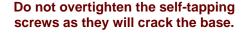
Step 2: Select a Mounting Method

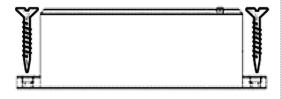
IMPORTANT: When using the TAMPER feature, we recommend mounting with screws to minimize natural light exposure to the tamper sensor located on the bottom of the device.

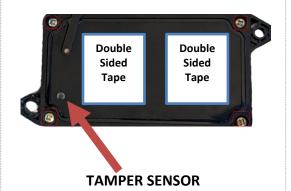
Mechanical Mounting

- Hex-Head Cap Screws (1/4" bolt diameter)
 For installations that have access to the backside of the mounting surface for securing a nut or bolt.
- Self-tapping Screws (Screws included with device)
 For installations with thinner mounting surfaces where a quicker less robust install is needed.
 Use mounting fasteners made of a material that resists galvanic corrosion and environmental weathering, such as stainless steel.
- VHB Adhesive Mounting

For non-permanent installations, the AT3 can be mounted using industrial-strength VHB adhesive tape, allowing for a "peel and stick" application on any clean surface above 50°F (10°C). Ensure the tape does not cover the sensor on the bottom of the device during installation.







Mag-mount

The use of magnets with the AT3 device is okay if a quick install is needed, with the use of 2x ¼" bolt with nuts, fasten magnets to both Tabs located on either side of the device.

Step 3: Record the Asset and AT3 IMEI Number

- 1. Record the AT3 IMEI number located on the side label of the device.
- 2. Record the asset name and IMEI number (on which the AT3 was installed).
- 3. Enter the AT3 IMEI number and asset info into the software application.
- 4. Contact your Geoforce account service representative if you require assistance



Step 4: Initializing the AT3

The AT3 device is shipped ready to operate out of the box and will check-in according with the reporting configuration that was ordered.

Step 5: Confirm Functionality

The AT3 Cellular Asset Tracker will automatically connect to the wireless network and check in assuming a network is available. Check the software application to verify device operation.

NOTE: Data may not show the update immediately; it may take a few hours before a new check-in reading is registered depending on network connectivity and device configuration. If no network connection is available, a device check-in will be delayed until network connectivity is available.

IMPORTANT: NETWORK and GPS ACCURACY

- 1. Metal can block GPS signals from the satellites, and this can significantly reduce the quality of tracking location.
- 2. Avoid mounting the device facing or inside the assets metal frame.
- 3. Avoid mounting the device under heavy metal as this may reduce range of cellular transmission

AT3 (AT3-BWR-BTP-LTEM-ATT) BATTERY REPLACEMENT

5830 Granite Parkway, Suite 1200 Plano, Texas 75024 | P: 972-546-3878 Option 2 | Support@geoforce.com

Caution: Only Use replacement batteries purchased from Geoforce with this device, not doing so can cause damage and affect device performance

Opening the Device

- 1. Carefully remove the 4 enclosure screws on the back of the device
- 2. Carefully separate top and bottom covers so you do not cause damage to the interior
- 3. Take note of the Battery position, carefully unclip and remove the battery from device
- 4. Wait 30 Seconds
- 5. Reconnect the battery ensuring the battery is securely connected to the battery plug
- 6. After replacing the battery, a brief led will turn on to indicate the device is powered up.
- 7. Remove the cover from the 3M Tape on the battery and place the battery to the inside of the cover
- 8. Replace the top cover and ensure top and bottom are aligned and ensure the ensure antenna is not crushed by connecting the two sides on the antenna side first
- 9. Ensure top cover and bottom are aligned before closing the device and securing with screws
- 10. Using a torque-controlled driver to seal the screws tight in a cross pattern as show in picture (1,2,3,4)
- 11. You are completed, the device will continue will check-in according with the reporting configuration that was ordered.





